



JAN FRANKEL SCHAU, ESQ.
Problem-Solver • Mediator • Ally

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GENERAL STATEMENT OF PRACTICE

Jan Frankel Schau, Esq. is one of the leading mediators in the industry, named by the Daily Journal as one of the 50 “Top Neutrals” in California and admitted as a Distinguished Fellow by the prestigious International Academy of Mediators. With over 15 years experience as a full time neutral, she has the expertise and experience to settle the most challenging of cases.

Ms. Schau focuses on mediating litigated cases arising out of employment, business, real estate and tort disputes. With over twenty years of experience as a litigator – 10 years in Insurance Defense and 10 years representing Plaintiffs in employment, business and personal injury – Jan has an unique ability to understand and evaluate both sides of every claim.

EMPLOYMENT

2007-Present	ADR Services, Inc., Mediator & Arbitrator, Panel Neutral
2006-Present	Civil Service Hearing Officer, Los Angeles Unified School District
2005-Present	Civil Service Hearing Officer, County of Los Angeles
2006-Present	Civil Service Hearing Officer, City of Los Angeles
2000-2007	Private Mediator, Arbitrator, Valley Mediation Services
1995-2001	Law Offices of Jan Frankel Schau, General Civil Litigation
1981-1995	Litigation Practice at various Law Firms in Los Angeles - Condominium and Homeowners Law, Real Property Sales, Construction Defect, Insurance Defense, Coverage, Personal Injury, Employment, Business, Hospital Staff Privileges, Professional Negligence and Torts Litigation

SELECTED PROFESSIONAL PANELS, APPOINTMENTS, HONORS

- Distinguished Fellow of the International Academy of Mediators
- Top 50 Neutral in California Daily Journal
- Past Chair, Beverly Hills Bar Association, Labor & Employment Section
- California Super Lawyer in Alternative Dispute Resolution annually since 2007
- Past Board Member, Women Lawyers of Los Angeles, ADR Section Chair
- Past Member, California State Bar Committee on ADR
- Past President, Southern California Mediation Association
- Past Chair, ADR Section, San Fernando Valley Bar Association, Board Member

EDUCATION

- Loyola Law School, J.D. (1981)
- Pomona College, B.A. in International Relations (1978)
- Inglewood High School (1974)

HIGHLIGHTS IN TEACHING/LECTURING

- Appointed Adjunct Faculty at the Straus Institute of Dispute Resolution, Pepperdine University, Professor in “Mediation Skills and Theory”
- Lecturer, “Micro-Interventions in Mediation”, International Academy of Mediators, AMINZ, Wellington, New Zealand
- Beverly Hills Bar Association, “Your Employment Case is in Arbitration: Now What?” Panel Member
- Eastern Bar Association, “Negotiation Ethics and Confidentiality”
- Orange County Bar Association: “Looking at Substance Abuse Through a Different Lens”
- Beverly Hills Bar Association, Barristers, “Top 12 Tips for Negotiating Anything”

ADR TRAINING

- Straus Institute, Pepperdine University, Summer Intensive: “Advanced Negotiation Skills and Theory”
- Straus Institute, Pepperdine University, Summer Intensive: “Mindfulness in Mediation”
- Professional Skills Advanced Training Straus Institute, Pepperdine University
- EEOC Training, 40 hour Course
- Arbitration I and II, American Arbitration Association
- FINRA Neutral Training
- County Personnel Hearing Officer Training
- Western Center for Law & Disability, Advanced Training, Disability Mediation
- Los Angeles County Bar Association, Dispute Resolution Program Act ADR Training

RECENT PUBLICATIONS/ARTICLES

- “Add OODA Loop to Your Mediation Strategy”, Los Angeles Daily Journal
- “The Tail that Wags the Dog: Strategies for Overcoming Barriers to Settlement, Especially Attorneys’ Fees When They Become an Issue”, Advocate Magazine (CAALA)
- “In Defense of Mediation Confidentiality”, Los Angeles Daily Journal
- “Move Mountains in the Workplace with Mediation”, Los Angeles Daily Journal
- “When Investigation Reports Meet Mediation: A Mediator’s View”, Association of Workplace Investigators, Inc.
- “Six Ways in which Mediators Don’t Lie”, Los Angeles Lawyer, Closing Argument

BOOKS

- *View from the Middle of the Road: A Mediator’s Perspective on Life, Conflict and Human Interaction.* (AuthorHouse, 2013)
- “The Bad Boy Who Almost Got Away”, “Stories Mediators Tell”, Editors, Eric Galton and Lela Love, Published by ABA (2012)

FOR MORE INFORMATION

Blog <http://schaummediation.com/blog>
Website: www.schaummediation.com