



From the Desk of Daniel Ben-Zvi, Esq.

Dear Colleagues,

When Covid-19 hit, it was anything but legal business as usual. Suddenly, courtrooms shuttered and we were all isolated. As a neutral, I quickly mastered Zoom to successfully serve as a mediator and arbitrator in the new virtual reality.

Zoom mediation sessions have been effective in resolving even difficult, complex disputes. Attorneys and parties not adept at Zoom are trained by our staff and quickly learn how to sign in and enter their private room. Arbitrations are also seamless once attorneys become familiar with Zoom's unique features, particularly how to share documents. If anyone encounters a computer problem during a session, an ADR Services, Inc. Zoom Coordinator is quick to the rescue.

Attorneys have adjusted their practices and pivoted like never before. With judicial operations still severely curtailed, neutrals like myself help pick up the slack to bring about fair, final resolutions. As mediator, I leave no stone unturned to help parties reach agreement. I've had highly successful results mediating over 3,000 disputes in diverse areas that include employment, business, real estate, construction, entertainment, probate, franchise, civil rights and personal injury.

Ultimately, attorneys and parties are quite satisfied with the Zoom process. They also like avoiding travel, which allows for greater ease in getting witnesses and experts to participate. I will therefore continue to offer Zoom hearings as an option, even after in-person hearings resume.

I'm often hearing from attorneys and parties how lives have been upended by the pandemic -- physically, financially and emotionally. My heart goes out to families, friends and partners of those struck down by the deadly disease. And to those now suffering, I join in wishing a complete and speedy recovery.

If you are interested in my services, you can email me directly at dbenzvi@adrservices.com or email my Case Manager, Chelsea Mangel, at chelseateam@adrservices.com.

Warm Regards,
Daniel Ben-Zvi



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